



**CHR**  
**cares**

*2020 Annual Report Highlights*

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## *Program Scope:*

Chestnut Hill Realty prides itself on its long-standing commitment to philanthropy and giving back to the community. This commitment also extends to its employees, residents, and the environment. Taken as a whole, this is the foundation of the Company's Corporate Social Responsibility program, CHR Cares. The framework of this program comprises five primary areas of focus.



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Preserving and conserving natural and non-renewable resources through thoughtful and effective planning and programs.	



<b>Employee Development and Well Being</b> . . . . .	7
Investing in the continuing education and enrichment of CHR's employees to facilitate career development and personal growth. Providing benefits and services that empower them to sustain or improve their health, sense of well being and plan for their financial futures.	



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Contributing funds and donations of labor and materials to non-profit organizations and neighborhood/community organizations.	



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Encouraging interactions that help to establish positive and meaningful relationships between residents and build a sense of community at our properties.	



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# Navigating Challenging Times with Empathy

The year “2020” had a nice ring to it. Often associated with perfect eyesight, we here at CHR had a clear vision for what we would embark on last year, plans that were well-considered, goals to achieve. Then, March brought a series of concerning news about a growing epidemic that was not only threatening our lives and livelihoods, but was spiraling and spreading in a manner that hadn’t been seen in a century.

It is an understatement to say that the COVID-19 pandemic forced everyone to make unprecedented changes to their daily lives, and often with little or no notice. The uncertainty was unnerving and disruptive, the challenges were immense, the outcome unknown. Chestnut Hill Realty is an essential business that provides housing to thousands of people. Our mission statement, “Managing People’s Homes with Pride,” became a call to action, and never more meaningful than it was in 2020 when everyone was spending a lot more time at home, often working there as well as overseeing home schooling for their children. I’m proud to say that CHR is responding in true CHR fashion to this crisis by doing everything we can to keep our residents safe, secure, and comfortable in their homes – all while making sure our Maintenance, Horticulture and Resident Services teams are equipped with appropriate PPE and maintaining social distancing protocols.

We are also aware that many of our residents have lost their jobs, experiencing financial hardship at no fault of their own. In line with our Core Values, we are showing empathy and compassion by working one-on-one with residents, giving them the ability to maintain their pride so they can get through this unusual time with dignity.

The safety and well-being of our employees was, and is, at the forefront of our business practices. We made many significant changes to how we conduct our day-to-day operations, beginning with a prompt transition to working from home or in staggered shifts, introducing policies to provide more flexible personal time to manage personal and family demands and health emergencies, as well as enhancing our benefits offerings to address the emerging concerns and realities of living in this new normal.

CHR also continued its commitment to reaching out and helping the community by making generous donations to the Boston Resiliency Fund that supports the needs of those affected by COVID-19, the MA COVID-19 Relief Fund, and other charitable causes.

A year like 2020 gives one pause, and I, like many, am seeing the world a bit differently right now. While there are still challenges ahead, I am optimistic about 2021. As more people are vaccinated, we will again be able to enjoy many of those simple pleasures that are easily taken for granted. For me, instead of Zooming with family, being able to hug my 15 grandchildren in person again, is what I am most looking forward to.

I wish everyone reading this a healthy and happy year, filled with a season of simple pleasures that will create fond and sustaining memories.



*“Chestnut Hill Realty is an essential business that provides housing for thousands of people. Our mission statement, “Managing People’s Homes with Pride,” became a call to action, and never more meaningful than it was in 2020 when everyone was spending a lot more time at home, often working there as well as overseeing home schooling for their children.”*

Ed Zuker, Founder and CEO

# Core Values



## FIRST CLASS SERVICE

- We provide the highest level of service to our residents.
- We are committed to being responsive, cooperative and helpful to coworkers, teams and departments.
- We recognize our place in the community and proactively seek opportunities to make positive impacts.



## EXCELLENCE

- We consistently seek to exceed expectations.
- We strive to achieve clear communication between individuals, teams and departments.
- We seek continuous improvement and encourage innovation.
- We encourage personal and professional development.



## TEAMWORK

- We appreciate that the team is greater than the sum of its parts.
- We identify shared goals and strive to achieve them as a cohesive unit.
- We trust co-workers to do their jobs faithfully, accurately and in a timely manner.
- We collaborate and share accurate and timely information to enhance team efficiency.
- We listen to and give voice to the ideas of others.



## INTEGRITY

- We trust each other and are trustworthy.
- We are honest, truthful and transparent with ourselves and others.
- We hold ourselves and our coworkers accountable.
- We align our individual goals to achieve the company's goals.
- We always do what we believe is the right thing.



## CARING

- We are respectful in our communication with people inside and outside the organization.
- We display consideration of the feelings of others and demonstrate compassion for coworkers' experiences, perspectives and challenges.
- We appreciate the value that family brings to our lives and support a good work/life balance.
- We celebrate and take pride in organizational, team and individual successes and accomplishments.
- We respect and appreciate our differences.



# Environmental Sustainability

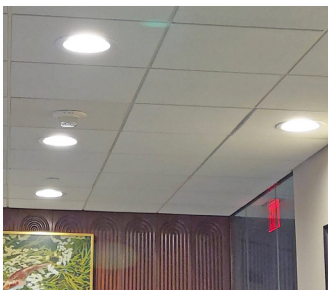
**“As a business owner, employer and community leader, CHR takes seriously its role as a responsible steward of all the resources that intersect with our operations, and to look forward to making investments to assure positive and sustainable outcomes.”** Ed Zuker, Founder and CEO



**Responsible drinking just got a whole new meaning** – Residents are enjoying their morning coffee in these attractive reusable cups, which are more environmentally friendly than their disposable counterparts.



**Goodbye old paint** – 6 tons of leftover paint accumulated from various projects went from unwanted and yucky to usable.



**Lighting the way for a better day** – Energy efficient lighting in indoor and outdoor common areas reduces CO<sub>2</sub> emissions.

## Featured Highlights

- **Reusable coffee cups**
  - ~ Distributed to all properties that offer complimentary coffee bars for resident use: 8 properties, 1,026 cups
  - ~ Will also become part of the new resident move-in gifts in 2021
- **Paint recycling**
  - ~ Yuck Old Paint collected 6 tons of paint from CHR
  - ~ Instead of going into landfills, usable paint is being donated to third world countries, including Africa, for their use
- **Auburn Harris** – Installed energy efficient condensing heat and hot water boilers
- **Regency Plaza** – Towers 1 and 2
  - Completed window re-weatherstripping and pipe insulation projects
  - ~ Window re-weatherstripping will save over 32,400 therms of natural gas per year, reducing emissions that are the equivalent to the CO<sub>2</sub> from burning almost 189,000 pounds of coal
- Installed Interior and exterior lighting
  - ~ Energy efficient interior and exterior lighting installation will save over 54,000 kWh of electricity per year, reducing emissions that are the equivalent to the CO<sub>2</sub> from burning 42,400 pounds of coal

## Environmental Sustainability *continued*

### Summary (year-over-year, not incremental)

**2019**
**2020**

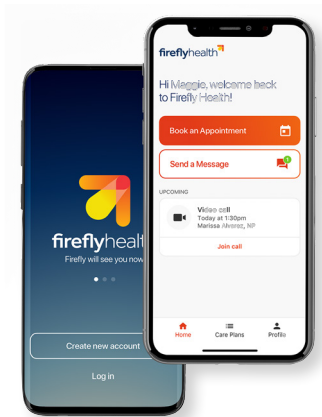
<b>Sustainable Purchasing</b>		
Reusable coffee cups		8 properties (residents); 11 properties (office staff)
Copy paper	100% companywide	100% companywide
Toilet and paper towels	100% companywide	100% companywide
Reusable shopping bags	100% companywide	100% companywide
Reusable water bottles	100% companywide	100% companywide
<b>Natural Resource Conservation</b>		
Water saving devices (low-flow toilets, bath and kitchen faucets, shower heads, aerators)	All properties	All properties
Energy efficient appliances (kitchen, washers, dryers)	All properties	All properties
Energy efficient lighting (common areas)	All properties*	All properties
Heating systems (condensing boiler)	2 properties	3 properties
Irrigation smart controls	All properties	All properties
Sustainable plant selection (new installations)	11 properties	22 properties
Hand pruning (trees and shrubs)	All properties	All properties
Composting (yard waste)	All properties	All properties
<b>Emissions Controls</b>		
Battery powered landscape equipment	14 properties	22 properties
Smoke-free living	7 properties	7 properties
Electric car charging	1 property	4 properties
<b>Recycling</b>		
Household waste recycling centers	2 properties	2 properties
Office waste	100% companywide	100% companywide

\* Updated figures



# Employee Development and Well Being

**CHR University** ~ The mission of CHR University is to promote and support employee development and organizational effectiveness by providing high-quality educational training programs. Trainings are designed to meet individual, group or departmental needs, as well as CHR's needs and objectives as a whole. We strive to enhance individual learning and development as the means for creating a better workplace environment and for building a stronger CHR community. Classes are delivered in-person in classroom settings, virtually, and online. In addition, CHR funds training and workshops to earn industry certificate programs and professional designations, as well as other skills enhancement courses.



**24/7 solution to promote workplace safety and wellness**  
 – The Firefly Health app includes COVID-19 screening

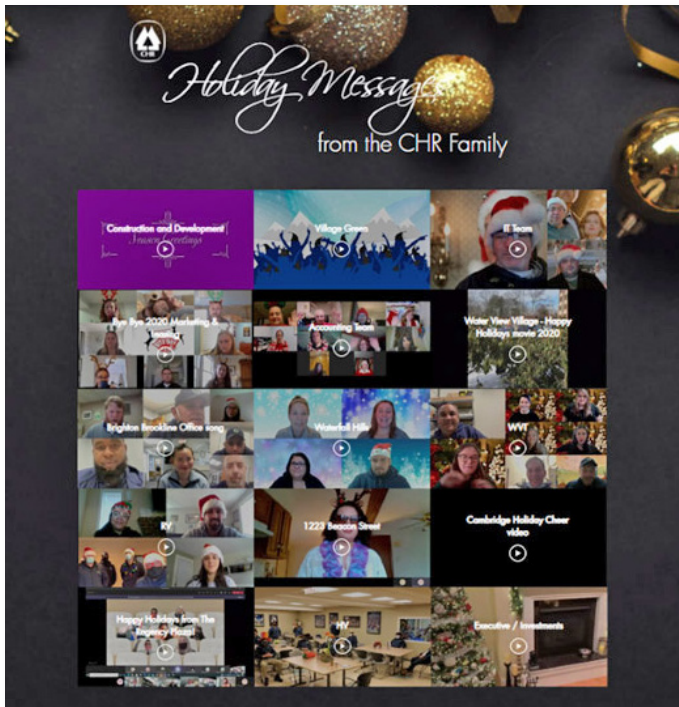
## Featured Highlights

- **Firefly Health** – Virtual-first primary care and integrated behavioral health provider. Can choose them as PCP and enjoy convenience of receiving health care virtually first from the comfort of your home.
- **Training and Education for New Supervisors (TENS)** – year 1 continued.  
 Topics Include: Art of Planning, Meetings that Rock, Encouraging Collaboration
- **LEAD**
  - ~ First class completed year 2 of 2-year program – 14 graduates!  
 Topics Include: Critical Thinking and Decision Making, Developing Resiliency
  - ~ Second class completed year 1 of 2-year program – 15 participants.  
 Topics Include: Effective Communication, Developing Resiliency
- **Tiny Pulse Survey** – Anonymous, one-question surveys that measure and track employee engagement so CHR can use feedback to keep improving CHR and their work experience.



**Building for the future** – Congratulations to the 14 members of the LEAD class of 2020!

## Employee Development and Well Being *continued*



**Gnomes, Reindeers and Elves, oh my!** – Many of the videos had clever themes and were set to music.



**150 years of advancing social justice** – YW Boston helps individuals and organizations change policies, practices, attitudes, and behaviors with the goal of creating more inclusive environments.

- **Employee Holiday Greetings videos**

- ~ Due to health concerns requiring social distancing created by the COVID-19 pandemic, CHR canceled its annual holiday party. Always the highlight of the year, the gathering is an occasion for co-workers companywide to meet, reconnect and celebrate. Not wanting to miss this opportunity, the properties and administrative departments brought their teams together to create holiday greeting videos, using Zoom and lots of ingenuity. The videos were posted to a website so everyone could share holiday cheer with their colleagues and friends.

- **Diversity, Equity, Inclusion, Belonging (DEIB) initiative**

- ~ Ed Zuker signed CEO pledge sponsored by the CEO Action for Diversity & Inclusion in September 2020. The pledge consists of 4 commitments:
  - Continuing to make our workplaces trusting places to have complex, and sometimes difficult, conversations about diversity and inclusion
  - Sharing best, and unsuccessful, practices. Commit to helping other companies evolve and enhance their current diversity strategies.
  - Implementing unconscious bias education
  - Creating and sharing strategic inclusion and diversity plans with their board of directors, or equivalent governing bodies.

- ~ Retained YW Boston to consult on CHR's DEIB program

- ~ Announced official launch of initiative and partnership with YW Boston

- ~ Offered two company-wide workshops lead by YW: Understanding Social Identities and Organizational Change for Equity

- ~ Formed DEIB committee

*Co-Chairs:* Melissa Hartman and Jaimie Wallace

*Members:* Josh Chisholm, John DeMunda, Candess Desay, Tanaja Graham-Cole, Grant Haggerty, Kaitlyn Hesse, Keiry Madera, Tracy Mahoney, Saige Munroe, Heather Perry, Lauren Siff, Kerri Speranza, Taylor Sudalter, Miguel Tirado, Ryan Wallace



## Employee Development and Well Being *continued*

**Summary (year-over-year, not incremental)**
**2019**
**2020**

<b>Employee Development</b>			
LEAD (2-year course)	Since 2018	14 students (year 1)	29 students
TENS (1-year course)	Since 2019	15 students	15 students
WISE	Since 2015	20 participants	0 participants (program paused due to COVID)
<b>Credential Programs</b>			
NALP	Since 2005	*	32
CAM	Since 2005	*	39
CAMT	Since 2005	23	23
CAPS	Since 2005	3	3
ISA Certified Arborist	Since 1996	3	3
EPA 608	Since 2015		15
MA Certified Horticulturist	Since 2005	3	2
MA Certified Landscape Professional	Since 1998	3	3
MA Pesticide Applicator	Since 1998	3	3
OSHA 10 Hour	Since 2011	43	43
CSL (Construction Supervisor)	Since 2017	4	5
OSHA 30 Hour	Since 2018	5	6
<b>Benefits</b>			
Health Insurance	Comprehensive medical coverage through Blue Cross Blue Shield of MA		
Dental Insurance	Comprehensive dental and orthodontia coverage through Blue Cross Blue Shield of MA		
Vision Care	Comprehensive supplemental vision plan through EyeMed, includes glasses and frames		
401(k) and Roth	Retirement plan through Transamerica with options to defer to traditional 401(k) plan and/or Roth plan		
Student Loan Repayment	CHR pays \$100 towards an employee's student loan principal per month ~ has paid \$38,000 towards loans in 2020		

\* Information not available


**Chestnut Hill Realty**

Nov 10, 2020  
27 views in last 30 days ?

**Administrative**

★★★★★ Current Employee - Administrative Assistant in Boston, MA

■ Recommends
 ■ Neutral Outlook

I have been working at Chestnut Hill Realty full-time (Less than a year)

**Pros**  
Family oriented company with great benefits.

**Cons**  
I can't think of any cons.



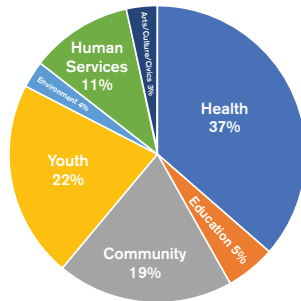
Review from Current Employee



# Philanthropy and Community Service

One of CHR's Core Values – Caring – is exemplified and demonstrated in the Company's commitment to giving back to the communities where it operates through generous contributions to charitable causes that advocate and support health, well-being and education.

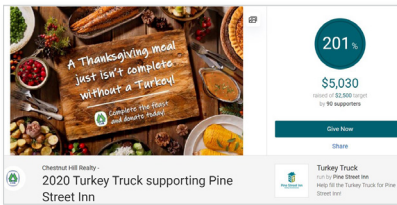
**Corporate Philanthropy**  
**\$811,163**  
**donated in 2020!**



Health	37%
Education	5%
Community	19%
Youth	22%
Environment	4%
Human Services	11%
Arts/Culture/Civics	3%

## Featured Highlights

- Toys for Tots** – Employee and resident donations; funds raised \$6,706 = 600+ toys. Collects new, unwrapped toys and distributes to children in need during the holidays
- Pine Street Inn (Turkey Truck)**  
Employee and resident donations: \$7,035 raised. Supports bulk purchases of protein-rich foods to provide much needed nourishment to individuals in Pine Street Inn's emergency shelters.
- Urban League** – Corporate donation \$10,000. The mission of the Urban League of Eastern Massachusetts is to enable adults in Eastern MA to overcome racial, social barriers, economic inequities, sexual and domestic violence to employment and economic development opportunities.
- Family Reach** – Maintenance Department donation - \$1,000; Provides support to families facing cancer.
- Town of Canton Helpline** – Waterfall Hills donated \$5,000 to assist in COVID relief for area residents
- Horticulture** – Annual clean up, mulch and planting of seasonal flowers at Ohrenberger School (West Roxbury) and Baker School (Brookline)



Ohrenberger School

## Philanthropy and Community Service *continued*

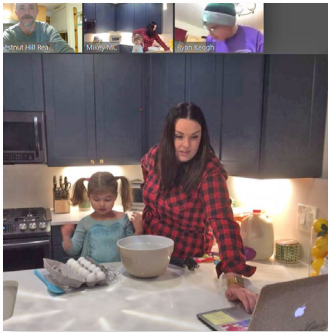
**Summary (year-over-year, not incremental)**
**2019**
**2020**

<b>Corporate Philanthropy</b>		
Donations by charity category and dollar amount	\$609,101	\$811,163
Health	\$193,197	\$295,350
Education	\$127,290	\$40,040
Community	\$77,608	\$155,944
Youth	\$80,330	\$174,502
Environment	\$22,725	\$23,780
Human Services	\$89,181	\$90,352
Arts/Culture/Civic	\$18,770	\$27,145
<b>Property-Based Philanthropy</b>		
Move for Hunger	<ul style="list-style-type: none"> <li>• 1,198 lbs of food</li> </ul>	<ul style="list-style-type: none"> <li>• 45 lbs of food</li> </ul>
Hancock Estates		<ul style="list-style-type: none"> <li>• \$375 to The Nature Conservancy</li> <li>• \$400 The Greater Boston Food Bank</li> </ul>
Waterfall Hills		<ul style="list-style-type: none"> <li>• \$1,000 to American Parkinson Disease Association</li> </ul>
Water View Village		<ul style="list-style-type: none"> <li>• 167 items donated to Salvage Army food drive</li> </ul>
<b>Department-Based Philanthropy</b>		
Maintenance Services		<ul style="list-style-type: none"> <li>• \$1,000 to Family Reach</li> <li>• \$1,000 to Birthday Wishes</li> </ul>



# Resident Outreach

CHR sponsors fun and interactive community-building activities and events that bring residents together. The Resident Services teams at each property location create and organize these events, some which are annual and highly anticipated.



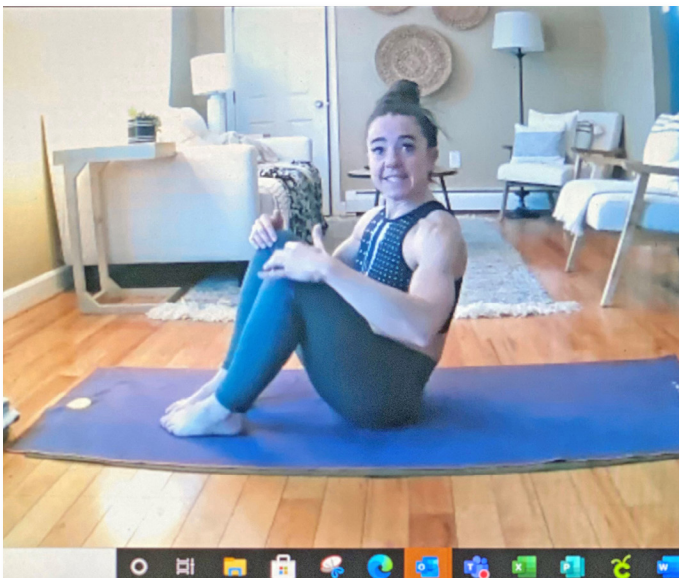
Virtual Pie Baking Class



Virtual Painting Night



Waterfall Hills Ice Cream Truck



Hancock Village Pilates Class

## Featured Highlights

- **52 Resident Events** (all virtual)
  - ~ Bingo Night
  - ~ Family Feud
  - ~ Piano Bar
  - ~ Trivia Night
  - ~ Paint Night
  - ~ Pie Baking Class
  - ~ Halloween Costume Contest
- **Waterfall Hills Ice Cream Truck**  
Socially distanced summertime food truck event for residents
- **Hancock Village Pilates** – Sponsored an instructor-led Pilates class for residents who wanted to work out in the comfort of their homes.
- **Regency Plaza Gingerbread House Decorating Contest** – Staff decorated houses for the enjoyment of residents.

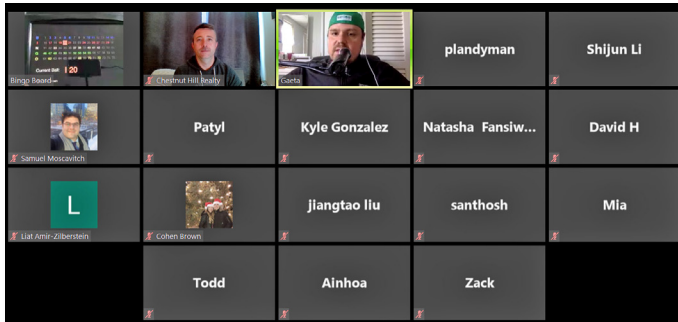


Regency Plaza Gingerbread House Decorating Contest



# Community Outreach

In the spirit of building communities, in 2016 CHR launched the “Be Our Guest” program. Local businesses and non-profit organizations are invited to use amenity spaces at its apartment properties for meetings, mixers and events at no charge. In 2019, Be Our Guest hosted 121 events for 45 community organizations. Although program was put on hiatus in 2020, due to the COVID-19 pandemic, there were some outreach activities and donations made to local area groups and businesses.



Broker Virtual Bingo

## Featured Highlights

- Virtual Bingo Night for Brokers
- MetroWest Chamber of Commerce Bingo Night
- Donated two \$50 gift cards to Brookline Chamber of Commerce for Facebook promotion to encourage the community to shop and support local businesses



MetroWest Chamber of Commerce Bingo Night



Donated two \$50 gift cards to Brookline Chamber of Commerce

# COVID-19 Response

We never could have imaged how quickly things would change in our professional and personal lives when the Corona Virus Pandemic started in March of 2020. At that time, Chestnut Hill Realty exemplified our core value of Caring, and sent employees to work from home to stay safe and well. While we thought this would be temporary, it turned into several challenging months – a challenge for which we rose to the occasion as an organization and individual Chestnut Hill Realty team members. We conquered the inevitable.

Our operations functions such as Accounting, Human Resources, Information Technology and Market teams started working remotely full time. For many employees, this transition happened overnight. We are proud of the adaptability and flexibility the members of these teams displayed.

Chestnut Hill Realty sincerely thanks those that continued reporting to the Corporate Office with incredible dedication and perseverance to support those working remotely and assisting with maintaining the building's operations with care. We commend their arduous work and commitment.

At the same time, our Property Management functions transitioned to remote leasing and emergency maintenance. This difficult decision was made with the health and well-being of our employees and residents. Our Maintenance Services teams remained committed to excellence by donning required personal protective equipment and continued to respond to emergency maintenance calls in residential apartments. There were also individuals who spent their time focused on cleaning common areas to make them as safe as possible for our residents. Our leasing teams took on the virtual leasing task head on. Being creative and innovate, using modern technologies and ideas, we were able to continue to lease apartments to those in need.

Our Construction team handled project shutdowns in April and May. Once projects were cleared to resume, we appointed a "COVID Officer" for each job site to manage daily check ins and scheduled staggered shifts to help maintain social distancing. All job sites were provided an inventory of PPE and cleaning supplies. Additionally, there was increased electrostatic cleaning at all construction sites, and an outside consultant was retained to perform weekly safety inspections and review COVID protocols.

Chestnut Hill Realty's Mission Statement is *Managing People's Homes with Pride*. Even with all the challenges 2020 brought, CHR remains a strong company and was able to meet its mission thanks to its dedicated team of employees. Thank you Team CHR!



Office PPE included plexiglass shields



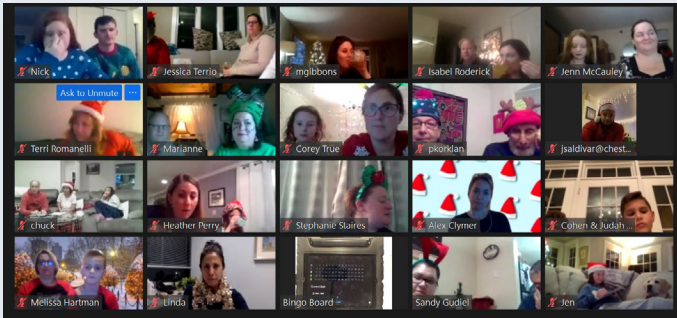
Maintenance Services Technicians observing safety protocols

## Health and Safety

- Corporate office and properties implemented safety measures including:
  - ~ PPE
  - ~ Enhanced cleaning procedures
  - ~ Signage
  - ~ Virtual property tours for perspective residents



# COVID-19 Response *continued*



ACT ~ Virtual Bingo



ACT ~ Virtual Halloween Costume Contest

## Employee Outreach

- Actively Coming Together (ACT) sponsored and created virtual events for adults and families
- Executive
  - ~ Sent gifts to employees to share with their households
  - ~ Ed Zuker, George McHugh, Peter Poras and Marc Levin, created videos to help build morale and provide encouragement
- Human Resources
  - ~ Expanded mental health resources
  - ~ Offered payout of unused vacation time
  - ~ Increased number of vacation hours that can be accrued
  - ~ Sent holiday gifts to employee's children age 12 and under
  - ~ Delivered new computers, tech support and training for transition to remote work
  - ~ Introduced work from home reimbursement program



Employee Gifts



Employees met virtually using Microsoft Teams

## CITY of BOSTON

Organization	Donation Amount
Boston Charitable Trust – Resiliency Fund	1,000,000
Brookline Chamber of Commerce	1,000
Brookline Community Foundation	25,000
Brookline Community Mental Health Center	500
Canton Area Helpline	5,000
Kids Clothes (materials for face masks)	5,000
MA COVID-19 Relief Fund	2,010
The Norwood Fund	1,000
Town of Plainville	3,500
<b>Grand Total</b>	<b>\$1,043,010</b>

## Philanthropy

- Donated over \$1 million to community organizations, most notably \$1 million to Boston Charitable Trust Resiliency Fund

## Resident Outreach

- Virtual events
- Working with residents who are having difficulty paying rent due to Covid-related financial hardships



Virtual Baking Class

# CHR At-A-Glance

**Chestnut Hill Realty is a leading owner/manager of multifamily communities in New England.**

## COMPANY LEADERSHIP



**Carl Andersen**  
Executive Leadership Team and  
Strategic Operations Committee



**Lisa Colletto**  
Executive Leadership Team and  
Strategic Operations Committee



**Melissa Hartman**  
Strategic Operations Committee



**Marc Levin**  
Executive Leadership Team



**George McHugh**  
Executive Leadership Team



**Jen Murphy**  
Strategic Operations Committee



**Heather Perry**  
Strategic Operations Committee



**Peter Poras**  
Executive Leadership Team



**Dave Risko**  
Executive Leadership Team and  
Strategic Operations Committee



**Jaimie Wallace**  
Strategic Operations Committee

## YEAR FOUNDED

1969

## MISSION

Managing People's Homes with Pride

## VISION

Chestnut Hill Realty is dedicated to sustainability and long-term strategic growth through its commitment to our residents, employees, investors, and the greater community.

## FOUNDER AND CHIEF EXECUTIVE OFFICER

Edward E. Zuker

## HEADQUARTERS LOCATION

Chestnut Hill, MA

## EMPLOYEES

220

## AVERAGE EMPLOYEE TENURE

8 years

## PROPERTIES

32

## UNITS

5,000

## PORTFOLIO VALUE

\$1.5 billion

## PROPERTY LOCATIONS

### Massachusetts

Boston, Brighton, Brookline, Cambridge, Canton, Chestnut Hill, Framingham, Newton, Norwood, Plainville, West Roxbury

### Rhode Island

Providence



## CHR At-A-Glance *continued*

### AWARDS AND ACCOLADES 2020

Chestnut Hill Realty's industry peers, professional organizations and other entities in the business community have recognized the achievements of the Company and its professionals with numerous awards.

- Metro Housing Boston – Housing Champion Award . . . . . **Ed Zuker**
- Boston Real Estate Times – Lifetime Achievement Award . . . . . **Ed Zuker**
- Massachusetts Apartment Association (MAA) Apartment Manager of the Year . . . . . **Mike McHugh**
- Massachusetts Apartment Association (MAA) Rising Star . . . . . **Tom Higgins**
- Massachusetts Apartment Association (MAA) Community of Excellence . . . . . **Hancock Estates**

### PROFESSIONAL AFFILIATIONS

CHR maintains constructive, collaborative and supportive relationships with many professional industry groups. Our management team and professionals also hold designations and accreditations from the following associations, boards, and committees.



Builders and Remodelers Association of Greater Boston



Building Owners and Managers Institute

Corporate Housing Providers Association (CHPA)

Greater Boston Real Estate Board (GBREB)

Housing Forward-MA



Institute of Real Estate Management

International Society of Arboriculture



Massachusetts Apartment Association (MAA)

Massachusetts Association of Landscape Professionals



Massachusetts Housing Coalition (MHC)

National Apartment Association (NAA)



National Association of Landscape Professionals (NALP)

Northeast Human Resources Association



Professional Grounds Management Society (PGMS)

Real Estate Finance Association (affiliated with GBREB)



Rhode Island Hospitality Association

Society for Human Resources Management (SHRM)

Society of Real Property Administrators

World at Work

# CHR Apartment Home Communities


**Fenway Diamond**

**1443 Beacon**

**Hampton Court**

**Longwood Towers**

**Auburn Harris Courtyard**

**Selkirk Place**

**Brattle Arms**

**Chauncy Court**

**Langdon Square**

**Hancock Village**

**Ridgecrest Village**

**Waterfall Hills**

**Water View Terrace & Village**

**Hancock Estates**

**Norwest Woods**

**Norwood Gardens**

**Village Green**

**Regency Plaza**

## Greater Boston

### BOSTON

- Fenway Diamond

### BROOKLINE

- 1443 Beacon
- Auburn Harris Courtyard
- Beacon Fairbanks Manor
- Hampton Court
- Harvard Terrace
- Longwood Towers
- St. Paul Gardens

### BRIGHTON

- Kilsyth Court
- Kilsyth Hall
- Kilsyth Manor
- Selkirk Place

### CAMBRIDGE

- Brattle Arms
- Chauncy Court
- Charles Chauncy
- John Harvard
- Langdon Square
- Wendell Terrace

### CHESTNUT HILL

- Hancock Village

### WEST ROXBURY

- Ridgecrest Village

## Boston Suburbs

### CANTON

- Waterfall Hills

### FRAMINGHAM

- Water View Terrace
- Water View Village

### NEWTON

- Hancock Estates
- The Chestnut Hill

### NORWOOD

- Norwest Woods
- Norwood Gardens

### PLAINVILLE

- Village Green

## Rhode Island

### PROVIDENCE

- Regency Plaza



**CHR**  
cares

### **About This Report**

This edition marks the second in a series of annual Corporate Social Responsibility Reports. It was compiled and prepared by the newly formed CHR Cares committee, comprising employees from diverse roles and departments across the Company.

### **CHR Cares Committee**

- **Kelly Blanford** ~ Property Management
- **Josh Chisholm** ~ Property Management
- **Alexandra Clymer** ~ Construction/Development
- **Mark Lawrence** ~ Maintenance Services
- **Gina Madaio** ~ Corporate Communications
- **Cathie Morat** ~ Executive
- **Saige Munroe** ~ Human Resources
- **Grafton Pease** ~ Horticulture

In addition to reporting on Chestnut Hill Realty's established CSR activities, the committee will endeavor to identify opportunities to enhance and expand the program.

Please feel free to share your feedback with us.

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